Why is it taking so long to copy my files from Lou?

Your files may have been migrated offline, from disk to tape. Depending on the size of the files and how busy the tape drive is, it might take a long time for the Data Migration Facility (DMF) to retrieve them from tape.

You can use the dmget command to transfer the files back online, from tape to disk. To learn how to use this command most effectively with your files, see [Dealing with Slow File Retrieval](#).

TIP: Use the Shift transfer tool to copy files from Lou or to extract tar files. Shift automatically retrieves files from tape as part of the transfer operation.

See also:

- [Data Migration Facility (DMF) Commands](#)
- [Shift Transfer Tool Overview](#)